

# At a Glance

## Public Safety and Justice

A pioneer in government services, ACS offers public safety and justice solutions that allow clients to focus on their core competencies and better allocate precious resources.

We're a global leader in business processing and IT support. Whether it's improving situational awareness, making court operations more efficient, streamlining offender management, facilitating emergency first response or helping fire departments manage mission-critical data, we help government meet the challenges of preserving public safety and justice.

Our clients choose us because they recognize our leadership. We provide solutions for today's needs, while building a bridge to the future of public safety and justice technology. Clients also appreciate our adaptive innovation, producing cost-effective solutions that fit each agency's unique needs.

### About ACS

- Founded in 1988
- Acquired by Xerox in 2010
- #1 Best-Performing Managed Services Provider, Global Services 100
- #1 U.S. company in Inbound Teleservices, *Customer Inter@ction*
- Top 100 Most Innovative Companies, *BusinessWeek*
- Top 100 Federal Prime Contractors, *Washington Technology*
- 750 global locations in 100 countries
- More than 76,000 employees
- \$6.5 billion in annual revenue (FY09)
- Fortune 500 company and member of S&P 500

### Our EMS Billing and Collections Solutions

- Consolidating and streamlining behind-the-scenes processes to enable fire departments and other EMS providers to focus on saving lives
- Leveraging state-of-the-art, pen-based handheld computers to capture patient data in the field
- Reducing the number of unpaid claims through better data collection and billing methodologies

### Our Firehouse Software Solutions

- Answering the demands of first responders by providing tools and information in the field and at the station, eliminating redundancy and improving integration

- Serving more than 14,000 clients nationwide
- Providing real-time access to critical information
- Using an integrated database and graphical user interface, so data are entered once and become available in an easy-to-use, intuitive system

### Our Court Case Management Solutions

- Deploying AgileCourt™ to quickly and efficiently share, access and apply information to new and changing court operations
- Offering database and application server independence, to allow for configuration of technology that best fits needs and budget
- Providing easy-to-use design that enhances court productivity without requiring extensive training

### Our Jury Management Solutions

- Deploying AgileJury™, which combines integration with intuitive design to maximize technology investment
- Offering flexible, customizable and expandable solutions to meet the needs of a busy and dynamic court
- Providing significant time and labor savings for jury staff

### Our Emergency Management Solutions

- Providing advanced incident response by dramatically improving access to accurate, real-time information
- Quickly and effectively controlling incidents from E911 call-taking and dispatch through real-time monitoring and closure
- Offering highly configurable COTS solutions that easily adapt to needs and workflows

### Our Corrections Solutions

- Providing access to intelligent and accurate offender information at every decision point for both large- and small-scale operations
- Consolidating paper records with legacy data to create a single, integrated view of offender management information
- Improving use of staff time through automated offender management functionality: adult institutions, parole operations and juvenile justice

You can learn more about us at [www.acs-inc.com](http://www.acs-inc.com).