

ACS in Administration Services

Our Experience

- 33 years of experience in data capture
- 6.6 million mailroom documents per day
- 8.3 million data capture transactions per day
- 10.3 million images created per day
- 2.8 million claims processed per day
- Five billion images stored at any given time

Complete Solution Provider

ACS manages day-to-day transaction processing, streamlining operations and allowing organizations to focus on initiatives that generate profitable growth.

- Front-end mailroom
- Image capture
- Data capture
- Post-processing
- Storage

Large Global Footprint

Onshore, near-shore and offshore processing centers offer round-the-clock, end-to-end service delivery to best meet client requirements.

- Santo Domingo, Dominican Republic
- Suva, Fiji
- Accra, Ghana
- Guatemala City, Guatemala
- Bangalore, India
- Kochi, India
- Montego Bay, Jamaica
- Juarez, Mexico
- Monterrey, Mexico
- Manila, Philippines
- Krakow, Poland
- Barcelona, Spain

Industry Knowledge and Expertise

Strong vertical expertise with Fortune 500 clients in key industries:

- Communications
- Education
- Financial
- Government
- Healthcare
- Insurance
- Manufacturing
- Retail
- Transportation
- Travel

Advanced Technology

Proprietary and partner technology to accelerate the startup of new clients, facilitate change and ensure ongoing cost-effective operations.

Types

- Optical Character Recognition (OCR)
- Data capture applications
- Research and validation tools
- Automated rules-based processing
- Distributed scanning

Benefits

- Real-time monitoring
- Real-time reporting
- Prioritization of work
- Dedicated production control
- Security and scalability
- 100 percent accountability

Award-Winning Solutions and Recognized Leader

- 2006 #1 Top BPO Vendors – Multiple Processes, by Gartner
- 2007 #1 on Best Performing BPO Providers, by Global Services
- 2006 #2 on Top 100 Healthcare IT Companies, by *Healthcare Informatics*

You can learn more about us at www.acs-inc.com.