

# ACS in Transportation

## Clients Worldwide Rely on Us For Transportation Solutions

Exceeding Expectations, Consistently. For more than 20 years, we've worked hand-in-hand with transportation clients in over 30 countries. And it's critical that we deliver reliable solutions, consistently achieving results...performing beyond expectations.

We're the largest provider of transportation services to governments worldwide. From fare collection to toll solutions, from back-office processing to infrastructure installation, we provide systems and services that help solve intractable transportation problems.



Our services for the transportation and travel industries strengthen profitability by:

- Reducing costs
- Streamlining operations
- Improving accuracy, quality and productivity
- Freeing up clients' time and money to focus on their core business.

### For Government...

We partner with state and local governments nationwide to keep people and cargo moving more quickly, safely and efficiently.

#### Intelligent Transportation Solutions

- **Electronic Toll Collection** – To shorten commutes for millions of drivers who use ETC programs such as E-ZPass®.
- **Prepass® System** – To allow pre-credentialed safe carriers to bypass inspection stations.
- **Electronic Payment Systems** – A complete revenue solution for transit and parking operators.
- **Mvs Express®** – A network platform to regulate/collect taxes for motor carriers.
- **Fare Collection** – Comprehensive, client-specific solutions based on leading-edge technologies and powerful ticketing systems.

#### Parking Solutions

Our comprehensive parking management services include:

- Ticket processing
- Collections, including Web-enabled payment options
- Citation issuance
- Booting
- Customer services
- Program management reviews
- Meter installation, maintenance and collections.

We study your specific needs to define the specific equipment requirements for your car park and payment systems. Airport parking is a specialty of ours, with services that include:

- License Plate Recognition (LPR)
- Pay-On-Foot (POF)
- Automatic Vehicle ID (AVI) integration and redundancy
- Parking guidance
- Single-space monitoring.

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In addition, our multipark solution offers a wide range of payment methods, highly customizable management tools and forward-looking technologies for optimized operation.

## Public Transport

We're a one-stop shop for tailored solutions that include:

- Consulting
- Project Management
- Systems Integration
- Maintenance
- Training
- Operating
- Outsourcing.

## For Commercial Enterprises...

We apply our knowledge of the transportation and travel industries to meet your needs. Our quality solutions ensure high levels of customer satisfaction.

## Travel Providers

### Travel Industry Suppliers and Travel Retailers –

Our unique global production model includes onshore, near-shore and offshore support facilities, with strong multi-language and multinational support experience.

**Customer Support** – An integrated solution covers inbound and outbound customer management, from reservations to schedule changes to sales calls.

**Fulfillment and Travel Transaction Support Services** – We offer complete transaction management of your corporate, leisure and online travelers. Our comprehensive mid-office functions include refunds, exchanges, exception handling and more.

## Shipping and Logistics Providers

We offer comprehensive business process outsourcing services to the global integrated freight delivery industry, as well as to LTL carriers in North America. Our services to shippers throughout the world include:

- Freight and express package billing management services
- Customs clearance processing
- Customer support, including:
  - Collections
  - Account management
  - Universal agent customer support.

In addition, our TripPak SERVICES™ has been providing solutions to the transportation industry since 1989. This service provides a variety of document delivery options to carriers and companies, at cost-effective prices.

TripPak SERVICES™ also offers a variety of desktop technologies that improve workflow and business applications for document dissemination and customized processing.

## Contact Us

### Ken Dodd

Senior Vice President  
Sales and Marketing

### Chris Engle

Vice President  
Commercial Transportation

### ACS Corporate Headquarters

2828 North Haskell  
Dallas, TX 75204  
Tel: 214-841-6111  
E-mail: [info@acs-inc.com](mailto:info@acs-inc.com)



## Our End-to-End Solutions

- Electronic Toll Collection
- Fare Collection
- Traffic and Parking Violation Processing
- Meter Management
- Red Light and Speed Photo Enforcement
- Parking Revenue Collection
- Commercial Truck Weigh-in-Motion and Credential Verification
- Motor Carrier Tax and Regulatory Processing
- Business Process Outsourcing
- Travel Industry Suppliers and Travel Retailers
- Customer Support Services
- Fulfillment and Travel Transaction Support Services
- Freight and Express Package Billing Management Services
- TripPak SERVICES

## About ACS

ACS is part of Xerox's \$22 billion global enterprise with 140,000 employees serving our clients in 160 countries.

You can learn more about us at [www.acs-inc.com](http://www.acs-inc.com).

## Did you know that we...

- Process 15 million parking violations
- Manage 37 billion transit fare transactions annually
- Process more than 100 million public transport tickets daily
- Process more than \$2 billion in fuel tax and registration revenues annually
- Handle 50 percent of the U.S. electronic pre-clearance through PrePass
- Save 30 million gallons of fuel through Weigh Station Bypass
- Support 12 major passenger airlines
- Handle 10 million travel transactions annually
- Help run over 40 percent of North America's busiest airports and 70 of the top 100 trucking companies



A **xerox**  Company